TCOYD
TAKING CONTROL OF YOUR DIABETES®

The Diabetes Education Patient's Bill of Rights

Information Disclosure

You have the right to accurate and easily understood information about your diabetes self-management education plan and your individualized goals and their attainment. If you speak another language, have a physical or mental disability, or just don't understand something, every effort will be made to provide assistance so you can make informed health care decisions.

Participation in Treatment Decisions

You have the right to know your diabetes education plan options and to participate in decisions about your care and goal setting. Parents, guardians, family members, or other individuals that you designate can represent you if you cannot make your own decisions.

Respect and Nondiscrimination

You have a right to considerate, respectful and nondiscriminatory care from your diabetes educators, and other members of the diabetes care team.

Confidentiality of Health Information

You have the right to talk in confidence with diabetes educators and to have your health care information protected. You also have the right to review and copy your own education plan and request that your diabetes educator change your record if it is not accurate, relevant, or complete.

Complaints and Appeals

You have the right to a fair, fast, and objective review of any complaint you have against your diabetes educator or other health care personnel. This includes complaints about waiting times, operating hours, the conduct of health care personnel, and the adequacy of health care facilities.

© ADCES 2020

ADCES DEAP DIABETES EDUCATION ACCREDITATION PROGRAM

TCOYD
TAKING CONTROL OF YOUR DIABETES®

ADCES DEAP
DIABETES EDUCATION
ACCREDITATION PROGRAM

The Association of Diabetes Care & Education Specialists certifies that this program meets the National Standards for Diabetes Self-Management Education

If you have any concerns about the diabetes self-management education/training you receive

Please call

1-800-338-3633

Or

Write to:

Association of Diabetes Care & Education Specialists
Director, Diabetes Education Accreditation Program
125 S. Wacker, Suite 600
Chicago, IL 60606
Email: deap@adces.org

© ADCES 2020